## WORKSHEET **OPERATION**

STRATEGY MADE VISIBLE TANGIBLE INDISPENSABLE

A Strategy Storyboard System

Quality Mgmt Systems		Property, Plant & Equipment (PP&E) Investments/Divestments		Workforce
		ITEM INV/ DIV	\$	
Stock-Outs				Absenteeism
Warranties				Time to Fill
Breakdowns / Maintenance				Overtime
				Turnover
Prod Mgmt Systems		Financial Health Indicators		Satisfaction Index
Lead Time				Skill/Education Plan
WIP		. 1.		
Queue/Delay		2.		Top Suppliers
Productivity		3.		1.
Cycle Times		. 4.		2.
Parts Invntry		5.		3.
Finish Goods		Improvement Projects	i -	4.
Inventory		PROJECT OWNER	DESCRIPTION Prior- STATUS	5.
		1.		
Cost of Sales % OF SALES		2.		Supplier Diversity
Sales	JALES	3.	$\bigcirc \bigcirc$	
Cost of Sales		4.	$\bigcirc \bigcirc$	
Direct Mats		5.	$\bigcirc \bigcirc$	
Total People		6.	$\bigcirc \bigcirc$	
PP&E				_
Other Costs		Maturity Model Assessment		
Gross Margin		Customer satisfaction	Teamwork and motivation	Supplier Quality
PP&E Invest		Safety, environment, cleanliness & Order	Condition and maintenance of equipment and tools	
Yearly Facility		Visual management system	Management of complexity and variation	
		Scheduling system	Supply chain integration	
Work Capital		Use of space, movement of materials, product flow	Commitment to quality	
Net Assets		Levels of inventory and		
Shop Rate		work in progress	TOTAL	